



4420 Metric Drive, Winter Park, Florida 32792 Phone: 407-679-9716 Fax: 407-657-6883 <http://www.cmslaser.com>

Field Service Request Form

**For service, complete this form and send it to Control Micro Systems
Fax: 407-657-6883 or Email:williama@cmslaser.com**

Unless other arrangements are made, Travel and Subsistence are the customer's responsibility on both warranty and non-warranty field trips. These charges include:

- Airfare (Business Class Flight will be billed for International travel)
- Hotel expenses, Per Diem (meals)
- All other transportation (car rental, taxi, train, parking, gas, etc.)

REPAIR OF SYSTEMS OUTSIDE OF SERVICEABLE RANGE MAY NOT BE POSSIBLE DUE TO AGE AND/OR COMPONENT OBSOLESCENCE, ANY PO REMITTED TO CMS FOR SERVICE HAS THIS RISK. ALL SERVICE IS BILLABLE IN-DEPTH TECHNICAL AND PROGRAMMING TRAINING FOR CMS SYSTEMS IS AVAILABLE THROUGH CONTROL MICRO SYSTEMS AT 407-679-9716 RATES VARY ACCORDING TO PRODUCT.

Required Service (check one) Field Service Software / Engineering

Brief Description (required for all services)

Desired Date of Service:	Month	Day	Year	Company:
Customer Contact:	Address 1:			
Title:	Address 2:			
Email:	City:			
Phone:	State/Province:			
Fax:	Postal Code:			
Special Requirements				
Special P.P.E.:	Induction Required:			
Special Training:	HSE Requirements:			
Inoculations Required:	On Site HSE Contact:			
PO Number (required):	Country:			
If sending form via email, a typed electronic signature is valid.				
Customer Signature:	Date:			Month Day Year
Model Number:	Serial Number:			



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Customary Labor and Travel Rates

THESE RATES ARE NOT GUARANTEED AND ARE FOR BUDGETARY PURPOSE ONLY. A FORMAL QUOTATION WILL BE PROVIDED AFTER SUBMITTAL OF THIS FORM.

Hourly Rate:	\$200.00	per hour (<i>8 hour minimum 1st day, 4 hour minimum each additional day</i>)
Overtime Rate:	\$250.00	per hour (Hours worked over 8 hour per day)
Saturday Rate:	\$250.00	per hour
Sunday/Holiday Rate:	\$200.00	per hour
Travel Rate:	\$75.00	per hour
Travel Weekend Rate:	\$100.00	per hour