



4420 Metric Drive, Winter Park, Florida 32792 Phone: 407-679-9716 Fax: 407-657-6883 <http://www.cmslaser.com>

North American Field Service Request Form

**For service, complete this form and send it to Control Micro Systems
 Fax: 407-657-6883 or Email: williama@cmslaser.com**

Labor and Travel Rates

Hourly Rate: \$150.00 per hour (8 hour minimum 1st day, 4 hour minimum each additional day)
 Overtime Rate: \$200.00 per hour (Hours worked over 8 hour per day)
 Saturday Rate: \$200.00 per hour
 Sunday/Holiday Rate: \$200.00 per hour
 Travel Rate: \$75.00 per hour
 Travel Weekend Rate: \$100.00 per hour

Unless other arrangements are made, Travel and Subsistence are the customer's responsibility on both warranty and non-warranty field trips. These charges include:

- Airfare
- Hotel expenses, Per Diem (meals)
- All other transportation (car rental, taxi, train, parking, gas, etc.)

IN-DEPTH TECHNICAL AND PROGRAMMING TRAINING FOR CMS SYSTEMS IS AVAILABLE THROUGH CONTROL MICRO SYSTEMS AT 407-679-9716. RATES VARY ACCORDING TO PRODUCT.

Required Service (check one) Warranty Non-warranty

Brief Description (required for all services)

Desired Date of Service: Month Day Year	Company:
Customer Contact:	Address 1:
Title:	Address 2:
Email:	City:
Phone:	State/Province:
Fax:	Postal Code:
PO Number (required):	Country:
If sending form via email, a typed electronic signature is valid.	
Customer Signature:	Date: Month Day Year
Model Number:	Serial Number: